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Happy New Year! I feel extraordinarily privileged to begin my fourth year as the Mayor of this city. The administration and employees do outstanding work every single day to provide quality service. City Council Members, numerous board and commission members, and volunteers work alongside the administration to ensure harmonious development, quality programs and events, and sound fiscal oversight. We believe that, in 2015, we continued to deliver for our residents and business community and look forward to working together to do the same in 2016.

Interest in the corporate parks continues as businesses look to make their homes among the prestigious companies located in the district. The retail district continues to thrive with an average of 98% occupancy in the larger centers. The second phase of the Strategic Plan continues as we look toward encouraging quality economic development that generates new sources of revenue.

Work continues to insure the integrity of our neighborhoods. A seasonal, part-time inspector was added to the building department to assist with exterior housing inspections. The procurement of a grant for the demolition of blighted or nuisance homes is in process. The Heritage Home program was renewed so that residents with older homes can take advantage of free impartial advice on home maintenance and improvement projects, site visits to the property to discuss projects with a Construction Specialist, and access to low interest financing.

Infrastructure is being maintained with various projects throughout the city. Projects included sewer improvements and the relining of waterlines in certain areas. A comprehensive road program assures that maintenance and rehabilitation needs are met on our 46 centerline miles of roadway.

City services evolve with the ever changing needs of our community. A variety of programs and services for our older residents are offered that provide opportunities for them to remain actively and safely living in our community. Many other programs, activities and events are offered throughout the year for residents of all ages who are increasingly interested in health and fitness. Programs aimed at promoting the safety and welfare of our residents and personal property round out the comprehensive list of offerings.

The data in this report will give you a look at the work performed by each of the city departments during 2015. We pledge to continue to work hard on your behalf to keep ours a Vibrant Community. Thank you for your continued support and trust.

Very truly yours,

[Signature]

Anthony DiCicco
Mayor/Safety Director
**Human Resources**

**Mayor’s Office**
- Mayor
  - Executive Assistant
  - Administrative Assistant

**Building Department**
- Director of Building
  - Inspectors
  - Executive Assistant
  - Administrative Assistant

**Compliance Standards Office**
- Compliance Standards Officer
  - Human Resource Generalist

**Engineering Department**
- City Engineer (AECOM)

**Finance Department**
- Director of Finance
  - Deputy Finance Director
  - Deputy Clerk of Council
  - Finance Clerk
  - Assistant Finance Clerk

**Fire Department**
- Chief of Fire
  - Assistant Fire Chief
  - Captains
  - Lieutenants
  - Fire Safety Inspector
  - Firefighters/Paramedics
  - Administrative Assistant

**Human Services**
- Executive Director, (CPA)
  - Social Worker

**Law Department**
- Law Director
- Police Prosecutor

**Police Department**
- Chief of Police
  - Executive Captain
  - Lieutenants
  - Sergeants
  - Patrolmen
  - Specials/Patrolmen
  - Student Resource Officers
  - School Guard
  - Corrections Jail Officer
  - Communication Officers

**Recreation Department**
- Director of Recreation
  - Program Manager
  - Program Coordinator
  - Summer Day Camp Coordinator
  - Assistant/Counselors
  - Teen Adventure Camp Coordinator
  - Assistant/Counselors
  - Safety Town Instructor
  - Aides
  - Skate Park Attendant
  - Swimming Pool Manager
  - Learn to Swim Director
  - Assistant Manager
  - Lifeguards
  - Aides/Concession Stand

**Service Department**
- Director of Public Service
  - Assistant Director
  - Foremen
  - Mechanics
  - Heavy Equipment Operators
  - Truck Drivers/Laborers
  - Laborers
  - Office Foreman
  - Custodial/Maintenance
  - Animal Warden
Staffing Snapshot - 12/31/2015

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-time</td>
<td>123</td>
</tr>
<tr>
<td>*Part-time Regular</td>
<td>58</td>
</tr>
<tr>
<td>Part-time Seasonal</td>
<td>78</td>
</tr>
<tr>
<td>Part-time Auxiliary</td>
<td>21</td>
</tr>
<tr>
<td>Retirement</td>
<td>2</td>
</tr>
</tbody>
</table>

*Part time Regular includes mayor, council, boards and commissions

Council, Boards & Commissions

- **City Council**: 7 members
- **Architectural Board of Review**: 3 members
- **Board of Zoning Appeals**: 5 members
- **Civil Service Commission**: 3 members
- **Commission on Aging**: 7 members
- **Parks & Recreation Commission**: 9 members
- **Planning Commission**: 5 members
City Council & Legislation

Council Members
Gayle Teresi, Council President
Joe Mercurio, Council Pro-Tem
Robert DeJohn
Don Manno
Susan Sabetta
Diane Snider

Committees & Commissions
Building Committee
Bob DeJohn, Chairman
Don Manno
Finance & Audit Committee
Susan Sabetta, Chairman
Diane Snider
Legislative Committee
Diane Snider, Chairman
Susan Sabetta
Public Works & Services Committee
Joe Mercurio, Chairman
Bob DeJohn
Recreation & Parks Commission
Don Manno, Chairman
Gayle Teresi
Safety & Transportation Committee
Donna Finney, Chairman
Joe Mercurio
Mayfield Union Cemetery
Donna Finney
Commission on Aging
Gayle Teresi

Legislation considered by Council 9/1/2015 through 12/31/2015

Resolutions:
2015-44 Adopted 9/14/15
Accepting the amounts and rates as determined by the Budget Commission and authorizing the necessary tax levies and certifying them to the County Fiscal Officer.

2015-45 Adopted 9/14/15
Requesting the County Fiscal Officer to advance real property taxes from the proceeds of tax levies pursuant to Section 321.34, Ohio Revised Code.

2015-46 Adopted 9/14/15
Accepting a certain bid for the purchase of a brush chipper for the Service Department and declaring an emergency (Buckeye Equipment).

2015-47 Adopted 9/14/15
Amending Resolution No. 2014-54 which authorized the Mayor to enter into an agreement with Icon Enterprises, Inc., DBA CivicPlus, providing for website redesign and implementation of a web content management system for the City of Mayfield Heights.

2015-48 Adopted 9/28/15
Confirming the action of the Board of Zoning Appeals of the City of Mayfield Heights in determining a variance is not required to erect an identification sign in the appeal of Unlimited Prepaid, Inc., DBA Boost Mobile, for the property known as 6649 Mayfield Road (Cuyahoga County Permanent Parcel No. 862-15-025).

2015-49 Adopted 9/28/15
Authorizing an agreement with James G. Zupka, CPA, Inc. to provide professional accounting services for the City of Mayfield Heights.

2015-50 Adopted 9/28/15
Accepting a certain bid for the office renovation and canopy addition to the Police Station and declaring an emergency (Downing Construction Co., Inc.).

2015-51 Adopted 10/26/2015
Authorizing the Mayor to apply for a grant from the Cuyahoga County Department of Development and declaring an emergency (West Miner Road Improvement Project).

2015-52 Adopted 10/26/15
Authorizing the Mayor to execute a Memorandum of Understanding with Chagrin River Watershed Partners, Inc., and declaring an emergency.

2015-53 Adopted 11/9/15
Confirming the action of the Board of Zoning Appeals of the City of Mayfield Heights in granting to Andrew Hoffmann, Cosmo-Eastgate, Ltd., on behalf of the Winking Lizard Restaurant, 1355 SOM Center Road, a variance to construct a new building on the property without the six foot masonry wall along the east and south property lines (Cuyahoga County Permanent Parcel No. 862-29-014), with the condition that a landscape buffer be erected in its stead.

2015-54 Overturned and denied Vote 0-6 11/23/15
Accepting bids for the weekly collection and disposal of solid waste and biweekly curbside collection of recycling, and for container recycling, authorizing and directing the Mayor to enter into a contract for said services based upon the bids, and declaring an emergency (Kimble Companies, Inc.).

2015-55 Adopted 11/9/15
Commending Corporal Joe Leskovec establishing the Neighborhood Block Watch Program.

2015-56 Adopted 11/9/15
Amending Resolution No. 2014-54 which authorized the Mayor to enter into an agreement with Icon Enterprises, Inc., DBA CivicPlus, providing for website redesign and implementation of a web content management system for the City of Mayfield Heights.

2015-57 Adopted 11/23/15
Accepting bids for the weekly collection and disposal of solid waste and for container recycling, authorizing and directing the Mayor to enter into a contract for said services based upon the bids, and declaring an emergency (Kimble Companies, Inc.).

2015-58 Defeated Vote 1-6 11/23/15
Accepting bids for the weekly collection and disposal of solid waste and for container recycling, authorizing and directing the Mayor to enter into a contract for said services based upon the bids, and declaring an emergency (Kimble Companies, Inc.).

2015-59 Adopted 11/9/15
Authorizing the Mayor to enter into an agreement with the Village of Gates Mills for furnishing emergency medical services for the year 2016.

2015-60 Adopted 12/14/15
Correcting the amount awarded to Downing Construction Co., Inc. for the office renovation and canopy addition to the Police Station and declaring an emergency.
2015-61 Adopted 11/23/15
Reversing the action of the Board of Zoning Appeals of the City of Mayfield Heights in granting to Andrew Hoffmann, Cross-Eastgate, Ltd., on behalf of the Winking Lizard Restaurant, 3355 SOM Center Road, a 10 foot setback variance to construct a new building on the property 20 feet from the south property line (Cuyahoga County Permanent Parcel No. 862-29-014).

2015-62 Adopted 11/23/15
Authorizing the Director of Finance to transfer funds in accordance with amounts listed in Ordinance Nos. 2015-11, 2015-22 and 2015-43.

2015-63 Adopted 12/14/15
Accepting a quotation for medical and prescription health insurance and declaring an emergency (Medical Mutual).

2015-64 Adopted 12/14/15
Accepting a quotation for dental insurance and declaring an emergency (Humana).

2015-65 Adopted 12/14/15
Accepting a quotation for vision insurance and declaring an emergency (Humana).

2015-66 Adopted 12/14/15
Consenting to the assignment of an agreement for tax abatement originally granted to Landerhaven Hotel Venture, LLC, authorizing the continuation of said tax abatement, and declaring an emergency.

Ordinances:

2015-27 Adopted 9/14/15
Amending Chapter 331 of the Codified Ordinances of the City entitled “Operation Generally” by amending Section 331.42 to make texting while driving a primary offense.

2015-28 Adopted 9/14/15
Amending Chapter 337 of the Codified Ordinances of the City entitled “Safety and Equipment” by amending Section 337.29 to make failure to wear a seat belt a primary offense.

2015-29 Adopted 12/14/15
Confirming the action of the Planning Commission of the City of Mayfield Heights in denying to Artis Senior Living, LLC, a request to rezone a 3.99 acre parcel of real property located at the southeast corner of Lander Road and Landerhaven Drive from its current U2A (1); Planned Unit Development to U-8; Office, Engineering, Medical and Research, in the City of Mayfield Heights.

2015-30 Adopted 12/14/15
Applicant withdrew 12/14/15

2015-31 Adopted 12/14/15
Enacting Chapter 794 of the Codified Ordinances of the City of Mayfield Heights regarding Municipal Income Tax, and declaring an emergency.

2015-32 Adopted 12/14/15
Authorizing the City to enter into the Northeast Ohio Public Energy Council (“NOPEC”) and the execution and delivery of the agreement establishing NOPEC and approving the bylaws of NOPEC, and declaring an emergency.

2015-33 Adopted 9/14/15
Amending Section 34 of Ordinance 2015-21 providing for the organization of certain administrative departments and fixing the salaries and bonds of certain officers and employees therein and declaring an emergency (Lump sum payment for part time employees).

2015-34 Adopted 9/28/15
Amending Ordinance Nos. 2015-8 and 2015-22 the appropriation expenditures of the City of Mayfield Heights, State of Ohio, for the fiscal year ending December 31, 2015.

2015-35 Adopted 11/9/2015
Amending the zone map of the City of Mayfield Heights, Ohio, so as to rezone Permanent Parcel Numbers 861-30-019 and 861-30-020 (Southwest corner of Lander Road and Landerbrook Drive) from the current U-7; Headquarters or Executive Offices Park Districts to U-8; Office, Engineering, Medical and Research Building Districts, in the City of Mayfield Heights.

2015-36 Adopted 10/12/15
Acknowledging Laborers International Union of North America Local No. 860 as the exclusive representative of all full-time Service Department employees of the City of Mayfield Heights, Ohio.

2015-37 Adopted 10/26/15
Authorizing the Mayor to enter into a contract for and on behalf of the City of Mayfield Heights with the District Board of Health of the County of Cuyahoga, State of Ohio.

2015-38 Adopted 12/14/15
Enacting Chapter 794 of the Codified Ordinances of the City of Mayfield Heights regarding Municipal Income Tax, and declaring an emergency.

2015-39 Adopted 12/14/15
Authorizing the City to enter into the Northeast Ohio Public Energy Council (“NOPEC”) and the execution and delivery of the agreement establishing NOPEC and approving the bylaws of NOPEC, and declaring an emergency.

2015-40 Adopted 12/14/15
Approving the Plan of Operation and Governance for the NOPEC Electricity Aggregation Program, for the purpose of jointly establishing and implementing an Electricity Aggregation Program, and declaring an emergency.

2015-41 Adopted 12/14/15
Approving the Plan of Operation and Governance for the NOPEC Gas Aggregation Program, for the purpose of jointly establishing and implementing a Gas Aggregation Program, and declaring an emergency.

2015-42 Adopted 12/14/15
Authorizing entering into a Natural Gas Program agreement with the Northeast Ohio Public Energy Council and declaring an emergency.

2015-43 Adopted 11/23/15
Amending Ordinance Nos. 2015-11, 2015-22, and 2015-34 the appropriation expenditures of the City of Mayfield Heights, State of Ohio, for the fiscal year ending December 31, 2015, specifically the transfer and supplemental appropriation of funds in various accounts.

2015-44 Adopted 12/23/15
Making appropriation for current expenditures of the City of Mayfield Heights, State of Ohio, during the period of January 1, 2016, to and including March 31, 2016.

2015-45 Adopted 12/14/15
Amending chapter 717 of the Codified Ordinances of the City of Mayfield Heights entitled “Dealers In Secondhand Articles”, and declaring an emergency.

2015-46 Adopted 12/14/15
Authorizing the continuation of a Section 125 Premium Only Plan in accordance with Internal Revenue Service regulations and declaring an emergency.

2015-47 Adopted 12/14/15
Ratifying and adopting a Memorandum of Understanding amending the collective bargaining agreement negotiated between the City of Mayfield Heights, Ohio and the American Federation of State, County and Municipal Employees (AFSCME) regarding health care coverage, ratifying and approving the execution of said Memorandum by the Mayor, and declaring an emergency.

2015-48 Adopted 12/14/15
Ratifying and adopting a Memorandum of Understanding amending the collective bargaining agreement negotiated between the City of Mayfield Heights, Ohio and the Ohio Patrolmen’s Benevolent Association (Communications Officers) regarding health care coverage, ratifying and approving the execution of said Memorandum by the Mayor, and declaring an emergency.

2015-49 Adopted 12/14/15
Ratifying and adopting a Memorandum of Understanding amending the collective bargaining agreement negotiated between the City of Mayfield Heights, Ohio and the Union of State, County and Municipal Workers of Ohio (Service Department Bargaining Unit) regarding health care coverage, ratifying and approving the execution of said Memorandum by the Mayor, and declaring an emergency.
Housing Statistics

- # Residential Homes: 5,140 Approximate
- # Rental Homes: 527 Approximate
- # Apartments: 5,000 Approximate

2015 Construction Valuations

- Residential: $1,568,455
- Commercial: $24,340,043
- Apartment: $756,000

2015 Construction Projects

- Residential
  - New: 6
  - Alterations: 36
  - Additions: 1

- Commercial
  - New: 3
  - Alterations: 51
  - Additions: 1

2015 Permits Issued - 2,706

- 2015 Total Inspections: 5,014
- Exterior Maintenance Program: 2,025
- Building Residential: 605
- Building Commercial: 571
- Point of Sale: 593
- Apartments: 756
- Complain: 253
- Rentals: 211

2015 Construction Projects

- Amusement Devices
- Asphalt
- Building
- Cert. of Occupancy
- Concrete
- Contractor Registrations
- Decks
- Demolitions
- Electric
- Fences
- Fire Alarm
- Garages
- Garage Sales
- Going out of Business Sales
- Hood & Suppression
- Hot Water Tanks
- HVAC
- Hydronics
- Medical Gas
- Plumbing
- Pressure Piping
- Rain Barrels
- Refrigeration
- Roofs
- Sewer
- Sheds
- Siding
- Signs
- Sprinklers
- Street Openings
- Swimming Pools
- Trash Enclosures
- Waterproofing
Business Spotlight

Ancora Advisors LLC is a registered investment advisor (RIA) focused on asset allocation, equities, fixed income and alternative strategies and solutions. Founded in 2003, Ancora manages approximately $2.2 billion in discretionary assets on behalf of individual and institutional clients. Ancora Advisors LLC is a client focused investment advisory firm that operates with the highest level of integrity and honesty in all aspects of their business. This is accomplished through a culture of entrepreneurial spirit that encourages teamwork, excellence, accessibility, humility and accountability in everything they do.

www.ancora.com
6060 Parkland Blvd.
Suite 200
Mayfield Heights, OH 44124
216-825-4000

ECONOMIC DEVELOPMENT

Occupancy rates, as of 10/2015, which excludes business commitments in progress:

Property Occupancy %

East Gate 98%
Golden Gate 98%
Town Center 100%
1213 SOM Ctr. Rd. 98%
Total property taxes for a $100,000 home are $2,812 based on the effective tax millage of 80.336. The net tax is further reduced by a non-business credit and an owner occupancy credit. In addition, the Homestead Exemption Program will further reduce the net tax for the residences of seniors 65 years of age or above. The effective tax millage and credits applied to the property are based on information from the Cuyahoga County Treasurer’s office and can be found on your tax bill. Property owners may confirm their actual property taxes by visiting the Cuyahoga County Treasurer’s website at treasurer.cuyahogacounty.us. Click on view and pay your taxes, then enter your permanent parcel number, property owners last name, or the address of the property.

**Broken down by taxing districts, the dollar allocation is:**

<table>
<thead>
<tr>
<th>District</th>
<th>Percent</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mayfield City School District</td>
<td>58.79%</td>
<td>$1,653</td>
</tr>
<tr>
<td>Cuyahoga County</td>
<td>22.31%</td>
<td>$ 628</td>
</tr>
<tr>
<td>Mayfield Heights</td>
<td>12.45%</td>
<td>$ 350</td>
</tr>
<tr>
<td>County Library</td>
<td>3.07%</td>
<td>$  86</td>
</tr>
<tr>
<td>Metroparks</td>
<td>3.38%</td>
<td>$  95</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100%</strong></td>
<td><strong>$2,812</strong></td>
</tr>
</tbody>
</table>

The city has applied for a grant from the Cuyahoga Community Development Block Grant Program to assist in the resurfacing of West Miner Road. The city has also applied for and received a grant through NOACA to assist in major repairs to Mayfield Road west of Lander Road to the corporate boundary with Lyndhurst. The grant will cover approximately 80% of the project, which is estimated at $975,000. The city contribution would be $245,000.

### Grants Awarded to Mayfield Heights in 2015

<table>
<thead>
<tr>
<th>Grant</th>
<th>Issued To</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Juvenile Diversion Program</td>
<td>Police Dept.</td>
<td>$2,200</td>
</tr>
<tr>
<td>Drug Use Prevention Grant</td>
<td>Police Dept.</td>
<td>$20,485</td>
</tr>
<tr>
<td>Community Recycling Grant</td>
<td>Various Depts.</td>
<td>$ 4,734</td>
</tr>
<tr>
<td>EMS Training &amp; Equip. Grant</td>
<td>Fire Dept.</td>
<td>$ 2,750</td>
</tr>
<tr>
<td><strong>Total Grants Awarded</strong></td>
<td></td>
<td><strong>$30,169</strong></td>
</tr>
</tbody>
</table>
# 2015 General Fund Revenue & Expenditures

The city finished 2015 with a small unencumbered balance in the General Fund, $24,000. Total revenues for the year were $21,939,000. Expenses and encumbrances were $21,915,000. Entering 2016, the city will again be committing some of its General Fund reserves to finance some major capital improvements, especially road improvements and facility extraordinary repairs. The city’s revenue base continues to provide stability for operational expenditures, with the income tax contributing over 65% to the General Fund’s available resources. The city has not borrowed any funds for capital improvements since it paid off the last outstanding general obligation notes in 2014. With no debt other than zero interest loans from the Ohio Public Works Commission in the amount of $1,290,700 for Mayfield Road reconstruction east of Lander Road, the city will be able to responsibly incur debt in the future to fund capital improvements. Mayor DiCicco and City Council will continue to review the city’s infrastructure repair and replacement needs to insure that the community’s best interests are served well into the future while remaining fiscally responsible.

## Revenue (in thousands)

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Income Tax</td>
<td>$14,488</td>
<td>66.0%</td>
</tr>
<tr>
<td>Property Tax</td>
<td>$4,402</td>
<td>20.0%</td>
</tr>
<tr>
<td>Other Local Taxes</td>
<td>$375</td>
<td>1.7%</td>
</tr>
<tr>
<td>State Levied, Shared Taxes (Property Tax Rollback, Local Government Fund, Estate Tax)</td>
<td>$881</td>
<td>4.0%</td>
</tr>
<tr>
<td>Charges for Services</td>
<td>$758</td>
<td>3.5%</td>
</tr>
<tr>
<td>Licenses &amp; Permits</td>
<td>$391</td>
<td>1.8%</td>
</tr>
<tr>
<td>Fines</td>
<td>$194</td>
<td>.9%</td>
</tr>
<tr>
<td>Interest</td>
<td>$84</td>
<td>.4%</td>
</tr>
<tr>
<td>Other</td>
<td>$366</td>
<td>1.7%</td>
</tr>
<tr>
<td>Total</td>
<td>$21,939</td>
<td>100%</td>
</tr>
</tbody>
</table>

## Expenditures (in thousands)

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police Protection</td>
<td>$6,171</td>
<td>28.2%</td>
</tr>
<tr>
<td>Fire &amp; EMS Services</td>
<td>$4,901</td>
<td>22.4%</td>
</tr>
<tr>
<td>Police &amp; Fire Communications</td>
<td>$819</td>
<td>3.7%</td>
</tr>
<tr>
<td>Waste Collection &amp; Disposal</td>
<td>$767</td>
<td>3.5%</td>
</tr>
<tr>
<td>Recreation, Parks, Comm. Ctr.</td>
<td>$755</td>
<td>6.3%</td>
</tr>
<tr>
<td>Building Code Enforcement</td>
<td>$744</td>
<td>3.4%</td>
</tr>
<tr>
<td>Senior Services</td>
<td>$206</td>
<td>.9%</td>
</tr>
<tr>
<td>Public Works</td>
<td>$1,419</td>
<td>6.5%</td>
</tr>
<tr>
<td>Finance &amp; Law</td>
<td>$810</td>
<td>3.7%</td>
</tr>
<tr>
<td>Services by Other Gov. Units</td>
<td>$602</td>
<td>2.7%</td>
</tr>
<tr>
<td>General Administration</td>
<td>$1,045</td>
<td>4.8%</td>
</tr>
<tr>
<td>Transfers to Other Funds</td>
<td>$2,624</td>
<td>12.0%</td>
</tr>
<tr>
<td>Other</td>
<td>$426</td>
<td>1.9%</td>
</tr>
<tr>
<td>Total</td>
<td>$21,915</td>
<td>100%</td>
</tr>
</tbody>
</table>
# Fire Department

## 2015 Fire Department Runs: 3,481

### Major Incident Types

<table>
<thead>
<tr>
<th>Category</th>
<th>Incidents</th>
<th>% Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fires</td>
<td>43</td>
<td>1.24%</td>
</tr>
<tr>
<td>Overpressure rupture, explosion, overheat - no fire</td>
<td>29</td>
<td>.83%</td>
</tr>
<tr>
<td>Rescue &amp; Emergency Medical Service</td>
<td>2,854</td>
<td>81.99%</td>
</tr>
<tr>
<td>Hazardous Condition (No Fire)</td>
<td>125</td>
<td>3.59%</td>
</tr>
<tr>
<td>Service Call</td>
<td>79</td>
<td>2.27%</td>
</tr>
<tr>
<td>Good Intent Call</td>
<td>114</td>
<td>3.27%</td>
</tr>
<tr>
<td>False Alarm &amp; False Call</td>
<td>234</td>
<td>6.72%</td>
</tr>
<tr>
<td>Severe Weather &amp; Natural Disaster</td>
<td>10</td>
<td>.03%</td>
</tr>
<tr>
<td>Special Incident Type</td>
<td>20</td>
<td>.06%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>3,481</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>

## 2015 Firefighter & EMS Training

- **Fire Training**: 1,948 hours  
  - Per Person: 59 hours average  
  - **Categories**: Fire Inspector, Hazardous Materials, Officer Development, Arson Investigation, Technical Rescue, Rescue Training, Firefighter I and II

- **EMS Training**: 792 hours  
  - Per Person: 24.75 hours average  
  - **Categories**: General EMS Topics, Advanced Cardiac Life Support, Pediatrics, Trauma, Geriatrics, Basic CPR

- **Public Education**: 792 hours  
  - **Students Taught**: 111  
  - **Categories**: CPR Classes

## 2015 Fire Prevention Inspections

- **Fire Alarm Test**: 146  
- **Occupancy Inspection**: 24  
- **Sprinkler Test**: 106  
- **Hood Suppression System Tests**: 104  
- **HVAC Duct Detector Tests**: 18  
- **Clean Agent System Tests**: 8  
- **Fire Safety Inspections**: 293  
- **Fire Door Test**: 3  
- **Underground Fire line Flush Inspection**: 4  
- **Underground Fire line Hydrostatic Test**: 2  
- **Total**: 708

## 2015 Smoke Alarms

- **Installations**: 124

## 2015 Car Seat

- **Installations**: 124

## 2015 Residential Lock Box

- **Installations**: 30
Neighborhood Watch
400+ Members Strong!

Meetings - Open to the public
1st Tuesday of the month
6:00 P.M.
City Council Chambers

For more information, to join, or to sign up for the monthly newsletter, contact Lt. Rodney Leonard at 440-442-2626 x 227.

2015 Auxiliary Police Volunteer Hours
Auxiliary Officers: 22
Volunteer Hours to the City: 3,000+

Like us on Facebook
http://www.mayfieldheights.org/index.php/police-department

Follow us on Twitter
@MayfieldHtsPD
COMMUNITY PARTNERSHIP ON AGING

This past year the agency has undergone some major changes as we successfully completed the process of attaining designation as a 501c3 and began to appoint a board; we initiated accounts with Instagram and Pinterest, improved the content of our Facebook page and launched a blog! Check out our website for links to all of them. We are finalizing the process of changing the structure of the CPA Commission to an Advisory Board and expect the new Advisory Board will meet for the first time in the next few months.

In 2015, Community Partnership on Aging hired a part time Social Worker who was a student with the agency in 2014/15. Sarah Finch now works out of Mayfield Heights City Hall to support the agency in a number of ways. She and Beda Madden are the primary faces of our social work services in the Mayfield Heights community.

Therese Grida carried out several programs that benefited residents including the Third Annual Chili Cook-Off in November that was as successful for us as it was fun! About 200 people attended the event, which benefits the Safe at Home program. Mayfield Heights took the prize for the People’s Choice vote. Therese also organized the first Senior Movie Day in collaboration with Atlas Cinemas. This popular event followed a lunch at the Ross C. DeJohn Community Center. Several health and wellness activities, a Veteran’s Day lunch and ongoing movies and fitness classes keep residents healthy and engaged.

The Senior Farmers’ Market Nutrition Program provides $50 in coupons for fresh, locally grown produce to use with authorized farmers who bring a mobile farmer’s market to different points in the city. Recipients must be of low income and over the age of 60. The program is offered in June each year. 231 MH residents (35% of program participants) received coupons.

Our Congregate Meal program is offered weekdays in rotating locations within our service area. Once a week, a meal is served at the Ross C. DeJohn Community Center. 2,274 meals were served to residents.

Fresh Goods to Go program is a partnership with the Cleveland Foodbank. Held monthly, the program allows eligible residents to reserve and pick up a tote, usually consisting of fresh produce. 539 totes were distributed to residents.

Lite Bite Program is on Wednesdays and Thursdays in South Euclid. Chef Warren prepares homemade soups and salads or sandwiches for a light lunch option. Great for busy people who don’t want to make a Congregate Meal reservation. For under $5, the Lite Bite program is available to eat-in or take-out as long as the food lasts.

2015 Nutrition Programs Provided to MH Residents

<table>
<thead>
<tr>
<th>Program</th>
<th>Residents served</th>
<th>Meals served</th>
<th>Totes distributed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Farmer’s Market Nutrition Program</td>
<td>231</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Congregate Meal Program</td>
<td></td>
<td>2,274</td>
<td></td>
</tr>
<tr>
<td>Fresh Foods to Go Program</td>
<td></td>
<td></td>
<td>539</td>
</tr>
</tbody>
</table>

Combined meal programs by CPA (Congregate, Mayfield Village, Café Lunch and Lite Bite) served 10,550 meals in 2015, supporting the agency’s commitment to ensuring access to nutritious food and opportunities for socialization.
Senior Transportation Connection (STC) - CPA contracts with STC to provide transportation to residents 60 years of age or older. Over 5,986 trips were provided to a wide range of destinations that support independence, including health care, personal appointments for banking and fitness, and to and from the community centers for congregate meals and programs. Approximately 620 residents are registered for this program.

CPA’s Homemaking program provides light housekeeping services to residents who lack financial and social resources. Over 355 visits occurred in MH.

Social Work Services - Beda, Sarah and our Social Work students provide Social Work services by answering phone calls, connecting residents with needed resources and services, making referrals, and generally helping residents solve major and minor problems. In addition, social workers collaborated, consulted and coordinated with other professionals to improve safety and the quality of life for older residents. Beda, a certified OSHIIP (Ohio State Health Insurance Information Program) offered Medicare Counseling to local residents. Countless hours were provided over the phone and in person to offer support, consultation and referrals. 250 residents met with a social worker to improve their quality of life or receive assistance.

Safe at Home offers minor home modifications to residents who have limited financial supports or lack the ability to navigate the process of coordinating modifications in their homes. Both a durable medical equipment loan program (walkers, canes, bedside commodes, etc.) and the ability to apply for the installation of equipment, were offered. The Safe at Home program formally became part of a greater effort this year as Therese collaborated with the Fire Departments of each community to form the Home Safety Collaborative. 60% of applicants were MH residents.

Travel Opportunities - In 2015, 34 residents participated in one of the four trips offered. Also new in 2015 was the launch of “Dinner ’N’ Movie program”, inviting residents to meet at a local restaurant followed by a movie at Mayfield Village Civic Hall Theater. Those events will continue in 2016.

Volunteer Services are an integral part of offerings. Thirty-one residents currently work as volunteers for the agency. We are always accepting new applicants! Over 130 hours were donated to older residents who had specific requests for service in and around their homes; over 630 volunteer hours were provided at the Community Center to carry out events and activities (including AARP taxes) and almost 800 hours were donated through the spring yard clean up and summer repair projects to residents of all five communities. Volunteerism incorporates a range of activities including computer tutoring, friendly visits, assistance with removal of trash or recycling, consulting, providing yard work and many other tasks in line with our mission.

Wellness and Social Programs are varied and frequent throughout the week. They include exercise classes, health talks, discussion and knitting groups and other programs and activities that foster community engagement. In total, residents participated in programs and activities totalling in 2,384 episodes of contact in 2015.. In addition to having access to all CPA programs in other member cities, area residents enjoyed the many activities in 2015 held at the Ross C. DeJohn Community Center including: line dancing, yoga, knitting, card making, pinochle, movie, lunch, AARP Driver’s Safety, AARP Tax Aide program, monthly blood pressure and glucose screenings, health lectures, Matter of Balance, nutrition education, podiatry clinic, Mobile Farmers Market, health fairs, fall prevention activities including the 10 Million Steps program, discussion groups, diversity events, lunchtime video ‘concerts’, home safety talks, cooking demo.

For Information on services and programs, call 216-291-3902, or visit www.communitypartnershiponaging.org.
Youth Programming
Youth programming consists of designing structured classes and programs for different age groups. Programming may be divided into: age, which our department offers for kids 2 years old to teenagers; they may be separated into classes or sports; or sports camps versus sports leagues. Take a look at our two most popular youth programs – Day Camp and LBJ Basketball. Day Camp offers a setting for kids entering kindergarten to sixth grade, plays different sports all day as well as swim, and hosts a talent show to showcase the work that was done by our staff. LBJ is a basketball sports league for K-1 and 2-3. There are indeed programs for each age, skill level and ability for all our youth residents.

Special Events
Special events consist of themed specific days or weekends. Originally these events were geared towards our youth, but recently the recreation department has developed some successful events for our adult residents as well. Both can be very extensive to plan, as is the nature of the special event. An example of one of our more extensive special events, our annual Unity Days, incorporates having to design days and events for both adults and youth. From walking entertainment to concerts, to fireworks, there is something for all ages. However, our department does a good job focusing on one age group also. Examples include our A Taste of Italy dinner for the adults, and our holiday themed parties for our youth.

Adult Programming
Adult programming consists of programs for anyone older than 18 years of age. Although it is mostly older adults that our programs are geared towards, our department offers sports for all ages over 18. The more popular adult programs are designed to keep our older residents connected to each other as well as meeting new people, seeing sights they normally wouldn’t see, eat at places they normally wouldn’t eat at, playing sports they normally would not play, and generally staying active and being healthy. And doing all these things while having a sense of community.

Top 5 Programs/Events by Group for 2015

Youth (Out of 31)
- Day Camp
- Swim Lessons
- LBJ Basketball
- Sports Camps
- 1st and 10 Flag Football

Adult (Out of 30)
- Adult Afternoon Out
- Lunch Bunch
- Bus Trips
- Adult Softball
- Adult Community Fitness

Special Events (Out of 12)
- Unity Days
- Pancake Breakfast
- Craft Show
- Car Show
- Mayor’s Golf Outing

Youth Activities: 2,425
Adult Activities: 1,318
Older Adult Activities: 757

*See page 22-23 for some upcoming programs and events. Also, look for the Parks & Recreation Spring/Summer Brochure in mailboxes mid-March.
Pool Hours
Monday – Friday 5:30 A.M. – 2:30 P.M.
6:00 P.M. – 9:00 P.M.
Saturday *10:00 A.M. – 1:00 P.M.
1:00 P.M. – 7:30 P.M.
Sunday 10:00 A.M. – 5:30 P.M.
*Swim lessons and 18+ lap swim

Cardio/Track Hours
Monday – Friday 5:30 A.M. – 2:30 P.M.
4:00 P.M. – 9:30 P.M.
Saturday 8:00 A.M. – 8:00 P.M.
Sunday 8:00 A.M. – 6:00 P.M.

Schedules are subject to change without notice. For complete schedules or more information, please call 440-995-6840.

Membership
School district residents
Proof of residency required
( Photo ID, current utility and *birth certificates)
*Birth certificates required for ages 7-17 years
Parent must purchase pass for 7-17 years

Membership Fees
Individual (Ages 7-64) $32/yr.
Senior Citizen (65+) $12/yr.
Family $105/yr.
*Daily Rate $5/day
*School district resident only

2015 Active Memberships
Individual 1,959
Family 1,141
Senior 427
Total 3,527

Membership Residency
MH 1,680 48%
HH 1,187 34%
MV 369 10%
GM 200 6%
Other 91 3%

Age Breakdown
1 - 20 1076
21-40 828
41-64 1177
65 + 446
The Service Department is responsible for maintaining 46 centerline miles of roadway and 39.3 acres of park land.

Sidewalk Snow Removal
*16 miles of sidewalks are plowed during snow storms.
*Mains & near school routes

<table>
<thead>
<tr>
<th>Street</th>
<th>Miles</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mayfield</td>
<td>4.4</td>
</tr>
<tr>
<td>Ridgebury</td>
<td>2.7</td>
</tr>
<tr>
<td>SOM Center</td>
<td>3.2</td>
</tr>
<tr>
<td>Westerham &amp; Marsol</td>
<td>.8</td>
</tr>
<tr>
<td>Oakville</td>
<td>1.0</td>
</tr>
<tr>
<td>Lander</td>
<td>3.2</td>
</tr>
<tr>
<td>Marnell</td>
<td>.8</td>
</tr>
<tr>
<td>Ascott</td>
<td>.8</td>
</tr>
</tbody>
</table>

2015 Road Program
Isolated and full depth pavement repairs:

<table>
<thead>
<tr>
<th>Street</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lander</td>
<td>$34,136</td>
</tr>
<tr>
<td>Longwood</td>
<td>$318,000</td>
</tr>
<tr>
<td>Parkland</td>
<td>$32,136</td>
</tr>
<tr>
<td>Ranchland</td>
<td>$238,713</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$622,985</strong></td>
</tr>
</tbody>
</table>

New Hires
Michael Cappadonna and Giovanni DiPio were hired in a full-time capacity for the City of Mayfield Heights Service Department on November 22, 2015. Michael and Giovanni have worked for the service department in part-time capacities; Michael for 3 years and Giovanni for 2 years. They have a wealth of knowledge and experience and possess CDLs. They are certain to continue to be assets to the community in their new capacities.

2015 Brush Pick-up Program
1,500 yards of brush/wood chips
*Disposed of at no charge*

2015 Fall Leaf Pick-up Program
1,800 yards of leaves
*Disposed of at no charge*

2015 Salt Usage
6,200 tons

2015 Recycling & Shredding Day

<table>
<thead>
<tr>
<th>Category</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residents served</td>
<td>505</td>
</tr>
<tr>
<td>Documents shredded</td>
<td>10,000 pounds</td>
</tr>
<tr>
<td>Computers/Electronics recycled</td>
<td>13,203 pounds</td>
</tr>
<tr>
<td>Household Hazardous Waste</td>
<td>4,080 pounds</td>
</tr>
</tbody>
</table>

2015 Salt Usage
6,200 tons
Curbside recycling returns

As of January 1, 2016, the City of Mayfield Heights has a new refuse collection contractor, Kimble Companies. Curbside recycling will make a return when the new, two wheeled trash and recycling carts are delivered to homes by May 2016.

Trash collection days will remain the same. However, it is important to have your trash at the curb by 7:00 a.m. on your collection so as not to miss collection. Trash collection will remain on a weekly basis and recycling collection will be biweekly. The recycling schedule will be made available closer to the delivery date of the carts.

The waste cart has a 96 gallon capacity and the recycling cart has 64 gallon capacity. The capacities are quite sufficient, but we realize that on some occasions you may have trash in excess of what will fit in the receptacles. Overflow may be bagged or placed in a separate container for collection alongside your Kimble cart.

Residents who do not wish to make use of the provided carts may opt out 60 days after delivery by contacting the Mayfield Heights Service Department. Those who opt out are limited to collection of two bags of trash per week. There will be no curbside recycling collection for those who opt out.

The recycling center at the Ross C. DeJohn Community Center will remain open with certain provisions. This accommodation is being made available to individuals who reside in apartments, condominiums and townhouses. The number of dumpsters will be reduced to two and the center will be open only during limited hours after May 1, 2016. A specific schedule will be announced closer to that date.

Please contact the Mayfield Heights Service Department with any questions you may have. They can be reached at 440-442-2626 x285. Kimble can be reached at 800-201-0005.

Reminders

Do not place your trash at the curb earlier than 6:00 p.m. on the day prior to our collection.
Do remove your emptied carts from the curb as soon as possible after collection.
Do place brush, limbs, and branches at the curb only on your regular trash collection day.

Please note

Holidays that will delay service for one day:
New Years Day       Labor Day
Memorial Day         Thanksgiving Day
Independence Day     Christmas Day
AARP Tax Aide Program
For 60+ and low income. Tax returns are available by appointment only and limited to simple, personal tax returns. Call 216-291-3902 to schedule an appointment.

AARP Driver’s Safety Class
Refresh your driver’s skills and learn new rules of the road.

Wed, March 23 or Wed, Sept. 21
10:30 A.M. Ross C. DeJohn Community Center
$15 per person for AARP members
$20 for non-members
$5 additional for lunch w/ class
Limit of 25 people per class
Call 216-291-3902 for reservations

Pretty in Prints
Ursuline College student fashion show and special event! Student, Anne-Marie Gurko, presents a line of clothing developed for her Master’s Degree.

Thurs, March 10
South Euclid Community Center
FREE
Register at 216-291-3902

Health Talks & Health Screenings
Wednesdays at 10:00 A.M.
Ross C. DeJohn Community Center
Call CPA at 440-442-2628 for topics.

Prejudice in Modern America
CPA Volunteer Diversity Committee sponsors this event by the Shaker Heights High School Student Group on Race Relations (SGORR) which will look at the oppression of minorities in many areas of diversity. Includes both a large-group activity and small group discussions.

Thurs, March 10
South Euclid Community Center
FREE
Register at 216-291-3902

CPA Spaghetti Dinner
Join CPA for our first Spaghetti Dinner event with entertainment, raffles and more. All net proceeds to benefit nutrition needs for residents of the CPA communities.

Fri., April 29
6:00 P.M.
Highland Heights Community Center
Tickets at 440-473-5138

Upcoming CPA Trips
For a list of CPA sponsored trips, contact CPA trip office at 440-473-5138 or go to www.communitypartnershiponaging.org

Recreation Department Programs & Events
Call the Recreation Department at 440-442-2627 for more information.

Taste of Italy Dinner
21 and over
Sat., February 27
6:30 – 10:30 P.M.
Ross DeJohn Community Center
$30 per person
Tickets on sale at City Hall.

Mayfield Boys Baseball League Registration
Boys ages 5-18
Go to www.mayfieldbaseball.com for more information.

Bunny Brunch
Recommended for ages 3-9 years
Saturday, March 19
Times TBA
Ross C. DeJohn Community Center
$5 per person

Day Camp, Swim Lessons & Pool Pass Registration
Resident Registration
Sat., April 9
9:00 – 11:00 A.M.
Ross C. DeJohn Community Center
Non Resident Registration
Tues., April 26
5:00 – 7:00 P.M.
City Hall

Excursions
Canton Trip (Football Hall of Fame, Belden Village Mall, Harry London)
Friday, April 15, 2016
Bus leaves at 9:00 A.M.
$50 per person
Recycling & Shredding Day

Saturday, May 7
9:00 A.M. - 12 P.M.
DeJohn Community Center
Services include: on-site document shredding, collection of computers and small electronics and household hazardous waste.

Gold Resident

Gold Resident applications are now available, at city hall and on-line at www.mayfieldheights.org, for residents who have lived in Mayfield Heights for fifty years or more and who have not already been recognized. The deadline for registration is April 30, 2016. Completed applications may be mailed to, or dropped off at city hall.

SPECIAL EVENTS

ANNUAL MEMORIAL DAY SERVICE

Monday, May 30, 2016
10:00 A.M.
Eastern Parking Lot of City Hall

UNITY DAYS

Friday, June 24 – Sunday, June 26
Saturday, June 25 - Fireworks at dusk
Sunday, June 26 - Parade at 1:00 P.M.
The Cuyahoga County Board of Elections is changing polling locations due to safety and parking matters at the Mayfield Middle School. Changes affect only those who voted there in the last election.

Precincts A, B, C
Cornerstone Community Church
1400 Lander Road

Precinct F
Schnurmann-Luther Social Center
1223 Drury Court

Precincts G, H
Gates Mills Villa
6755 Mayfield Road

Precincts I, M
Our Savior Lutheran Church
2154 Som Center Road

Precinct J
The Drake Apartments
6503 Marsol Road

Precincts D, E, K, L
Ross C. DeJohn Community Center
6306 Marsol Road

For more information or questions, please contact the Cuyahoga County Board of Election at 216-443-8683 or go to their website at www.boe.cuyahogacounty.us.
Electric and Natural Gas Aggregation

Voters in November approved a governmental ‘opt-out’ electric and natural gas aggregation program for the city of Mayfield Heights. The program will soon be available to all residents and small businesses in the city. The theory behind aggregation is simple: by using bulk purchasing power, greater savings can be passed on to residents and businesses.

City Council and Mayor DiCicco selected the Northeast Ohio Public Energy Council or NOPEC to best manage the new electric and natural gas aggregation program. NOPEC is a public not-for-profit Council of Governments that uses bulk buying to bring discounted electricity and natural gas to over 200 communities within 13 counties. By joining NOPEC, the city expects to save the average household approximately 6% per year on their electric supply with similar savings on the natural gas supply.

Cleveland Electric Illuminating and Dominion East Ohio Gas will continue to deliver the power and natural gas to your home or business, repair the pipes, meters, and will continue to send you your utility bill. Nothing changes other than the discounted energy supply available through this new governmental opt out aggregation.

Since this is an “Opt-Out” program, those wishing to participate will be automatically enrolled. No action is necessary to participate. If you choose to participate, you simply discard the opt out card. Those wishing to opt out can easily do so by following the instructions in the opt-out letter. Residents and small businesses that have not already chosen an alternative supplier will receive an electric “Opt-Out” letter in early February. There is no opt out fee for natural gas. There is a $25 opt out fee for electricity that is waived during this initial enrollment.

As a NOPEC member, you will also have access to energy and money saving resources. An exclusive online site called myNOPEC provides members with expert advice on energy conservation. Through myNOPEC, you can purchase energy saving products at a discount, compete for valuable prizes, and identify solutions to your wasteful energy habits. By linking your gas and electric accounts to myNOPEC, you can see how they stack up to other households on your street, in your neighborhood or in the whole NOPEC community.

For additional information, residents may call: 855-667-3201 for details on the gas program 800-292-9284 for details on the electric program or visit at www.nopecinfo.org, on Facebook, or follow @MyNOPEC on twitter.
### MH

<table>
<thead>
<tr>
<th>Population, 2014 estimate</th>
<th>18,849</th>
<th>1,259,828</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population, 2010 (April 1) estimates base</td>
<td>19,155</td>
<td>1,280,109</td>
</tr>
<tr>
<td>Population, percent change, April 1, 2010 to July 1, 2014</td>
<td>-1.6%</td>
<td>0.5%</td>
</tr>
<tr>
<td>Persons under 5 years, percent, 2010</td>
<td>4.8%</td>
<td>6.2%</td>
</tr>
<tr>
<td>Persons under 18 years, percent, 2010</td>
<td>17.6%</td>
<td>23.7%</td>
</tr>
<tr>
<td>Persons 65 years and over, percent, 2010</td>
<td>23.8%</td>
<td>14.1%</td>
</tr>
<tr>
<td>Female persons, percent, 2010</td>
<td>54.7%</td>
<td>51.2%</td>
</tr>
<tr>
<td>White persons, percent, 2010 (a)</td>
<td>80.4%</td>
<td>82.7%</td>
</tr>
<tr>
<td>Black persons, percent, 2010 (a)</td>
<td>10.3%</td>
<td>12.2%</td>
</tr>
<tr>
<td>American Indian, Alaska Native persons, percent, 2010 (a)</td>
<td>0.1%</td>
<td>0.2%</td>
</tr>
<tr>
<td>Asian persons, percent, 2010 (a)</td>
<td>7.0%</td>
<td>1.7%</td>
</tr>
<tr>
<td>Native Hawaiian and Other Pacific Islander, percent, 2010 (a)</td>
<td>0.0</td>
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</tr>
<tr>
<td>Persons reporting two or more races, percent, 2010</td>
<td>1.7%</td>
<td>2.1%</td>
</tr>
<tr>
<td>Persons of Hispanic or Latino origin, percent, 2010 (b)</td>
<td>2.0%</td>
<td>3.1%</td>
</tr>
<tr>
<td>White persons not Hispanic, percent, 2010</td>
<td>79.0%</td>
<td>81.1%</td>
</tr>
<tr>
<td>Living in same house 1 year &amp; over, 2009-2014</td>
<td>83.3%</td>
<td>85.5%</td>
</tr>
<tr>
<td>Foreign born persons, percent, 2009-2014</td>
<td>17.3%</td>
<td>4%</td>
</tr>
<tr>
<td>Language other than English spoken at home, pct age 5+, 2009-2014</td>
<td>20.9%</td>
<td>6.6%</td>
</tr>
<tr>
<td>High school graduates, percent of persons age 25+, 2009-2014</td>
<td>90.8%</td>
<td>88.5%</td>
</tr>
<tr>
<td>Bachelor's degree or higher, pct of persons age 25+, 2009-2014</td>
<td>38.2%</td>
<td>25.2%</td>
</tr>
<tr>
<td>Veterans 2009-2014</td>
<td>1,153</td>
<td>864,923</td>
</tr>
<tr>
<td>Mean travel time to work (minutes), workers age 16+, 2009-2014</td>
<td>21.2</td>
<td>23</td>
</tr>
<tr>
<td>Housing units, 2014</td>
<td>10,538</td>
<td>5,127,508</td>
</tr>
<tr>
<td>Home ownership rate, 2009-2014</td>
<td>53.1%</td>
<td>67.5%</td>
</tr>
<tr>
<td>Housing units in multi-unit structures, percent, 2009-2014</td>
<td>46.9%</td>
<td>22.9%</td>
</tr>
<tr>
<td>Median value of owner-occupied housing units, 2009-2014</td>
<td>$142,700</td>
<td>$130,800</td>
</tr>
<tr>
<td>Households, 2009-2014</td>
<td>9,227</td>
<td>4,557,655</td>
</tr>
<tr>
<td>Persons per household, 2009-2014</td>
<td>2.04</td>
<td>2.47</td>
</tr>
<tr>
<td>Per capita money income in past 12 months (2009 dollars) 2009-2014</td>
<td>$27,279</td>
<td>$26,046</td>
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<tr>
<td>Median household income 2009-2013</td>
<td>$43,615</td>
<td>$48,308</td>
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<tr>
<td>People of all ages in poverty - percent, 2009-2014</td>
<td>7.6%</td>
<td>15.8%</td>
</tr>
</tbody>
</table>

### Geography Quick Facts

<table>
<thead>
<tr>
<th>Land area in square miles, 2010</th>
<th>MH</th>
<th>CUY</th>
<th>OHIO</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>4.17</td>
<td>457.19</td>
<td>40,860.69</td>
</tr>
<tr>
<td>Persons per square mile, 2010</td>
<td>4,595.7</td>
<td>2,800.0</td>
<td>282.3</td>
</tr>
<tr>
<td>FIPS Code</td>
<td>48482</td>
<td>035</td>
<td>39</td>
</tr>
</tbody>
</table>

(a) Includes persons reporting only one race. b) Hispanics may be of any race, so also are included in applicable race categories.
Source: US Census Bureau State & County QuickFacts
IMPORTANT CONTACT INFORMATION

Mayor
Anthony DiCicco 440-442-2740 anthonydicicco@mayfieldheights.org

Council President
Gayle Teresi 440-823-4462 gayleteresi@mayfieldheights.org

Council President Pro-Tem
Joe Mercurio 440-605-0538 joemercurio@mayfieldheights.org

Council Members
Robert DeJohn 440-473-7517 robertdejohn@mayfieldheights.org
Donna Finney 216-780-5762 donnafinney@mayfieldheights.org
Donald Manno 440-442-4151 donaldmanno@mayfieldheights.org
Susan Sabetta 440-646-1024 susansabetta@mayfieldheights.org
Diane Snider 440-759-1254 dianesnider@mayfieldheights.org

Chief of Fire
Bruce E. Elliott 440-442-2626 x 261 bruceelliott@mayfieldheights.org

Chief of Police
Fred W. Bittner 440-442-2323 fredbittner@mayfieldheights.org

City Engineer
Greg Cifra 216-622-2348 greg.cifra@aecom.com

City Prosecutor
George Argie 440-449-3333 george@advattys.com

Compliance Standards Office
Lorna A. Zeller 440-442-2625 lornazeller@mayfieldheights.org

Director of Building
Thomas F. Jamieson 440-442-2626 x 209 tomjamieson@mayfieldheights.org

Director of Community Partnership on Aging
Stacey O’Brien 216-291-3902 obriens@communitypartnershiponaging.org

Director of Finance/Clerk of Council
Robert G. Tribby 440-442-2626 x 201 roberttribby@mayfieldheights.org

Director of Law
Paul J. Murphy 440-720-0379 pmurphy@hendersonschmidlin.com

Director of Parks & Recreation
Sean T. Ward 440-442-2626 x 400 seanward@mayfieldheights.org

Director of Service
Joseph Fornaro 440-442-2626 x 235 josephpornaro@mayfieldheights.org

Emergency
911

Police
440-442-2323

Fire
440-442-1214

City Hall
440-442-2626

Department Direct Lines
Building Department 440-442-2107
Clerk of Council 440-442-2659
Finance 440-442-2659
Human Services (Office on Aging) 440-442-2628
Mayor’s Office 440-442-2740
Parks & Recreation 440-442-2627
Service Department (Animal Control) 440-442-2629

AT&T 800-660-1000
Board of Elections 216-443-3200
Board of Health 216-201-2000
Bureau of Vital Statistics (Birth, Death Certificates) 216-664-2317
CEI 800-589-3101
Chamber of Commerce 216-556-4598
Cleveland Water 216-664-3130
Cuyahoga County Main Line 216-443-7000
Dominion East Ohio 800-362-7557
Our Savior Lutheran Church (Food Pantry) 440-442-4455
Hillcrest Hospital 440-312-4500
Hillcrest Meals on Wheels 440-449-3551
Library (Mayfield Regional) 440-473-0350
License Bureau (Golden Gate) 440-461-2847
Mayfield City Schools BOE 216-881-6600
NEORSD - Sewer 216-581-2100
ODOT (District 12) 216-362-7557
Post Office (Mayfield/Lyndhurst) 440-461-3815
RTA Paratransit Service 216-781-1110
TDD (Hearing Impaired) 216-781-6148
STC Senior Transportation 800-983-4782
Time Warner 877-772-2253
Regional Income Tax Agency (RITA)

New residents to Mayfield Heights will want to register with R.I.T.A. to insure timely filing of your annual city income tax return. You can go to www.ritaohio.com or call direct at 440-526-0900.